



PROFESSIONAL
TRADER 2023
AWARDS

WINNERS **SUPPLEMENT** 2023

SPONSORS

CITY INDEX

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MARKETS

 pepperstone

 RoboMarkets

 TICKMILL

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CITY INDEX

Best Overall Professional Trading Account

"We are deeply honoured to receive the award for 'Best Overall Professional Trading Account'. This accolade validates our commitment to putting our clients' needs first and motivates us to maintain the high quality of our premium services.

We'll continue to elevate our platforms with even more resources, insights and exclusive tools. Thank you for your recognition."

Warren Ruhomon, Vice President of UK/EU Marketing, City Index.



LEARN MORE

ABOUT THE AWARDS

Now in their fifth year, The Professional Trader Awards have highlighted and revealed the very best brokers in the business.

These annual awards are open to regulated brokers who offer their clients an 'exclusive' professional client trading account. They champion the brokers who are out in front when it comes to trading analysis, execution, account technology & performance tools, as well as offering the best in trading conditions, margin rates, loyalty programs and the overall client relationship service experience.

This year's competition has seen record numbers of votes with 11,500 votes from 1,900 unique voters across the 17 award categories. The awards on offer cover all key areas that are so very important to traders with brokers nominating themselves during the initial self-nomination period, before being voted for by traders using professional accounts.

"This year's list of winners is again of the highest calibre. The industry has chosen winners who are clearly among the very best in the business and are out in front when it comes to offering the services and products expected by traders. Congratulations to you all," explains Mike Boydell, Director of Holiston Media which organises the awards.

CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage.
70% of retail investor accounts lose money when trading CFDs with this provider. You should consider whether you understand how CFDs work and whether you can afford to take the high risk of losing your money.

BEST CORPORATE SOCIAL RESPONSIBILITY

This award recognises the business that chooses to go over and above what is strictly necessary in order to deliver social, economic and environmental benefits to anyone affected by the business and its activities. In a nutshell, the winners of this award use CSR to encourage their business to improve the lives and situations of as many people as possible.

WINNER: **FXPRO**

At FxPro, our commitment extends beyond providing top-tier trading experiences for our clients; it encompasses a profound dedication to corporate social responsibility. We actively support worthwhile causes through regular contributions to charities and active participation in environmental initiatives benefiting our planet and local communities. Our employees are our cornerstone, and we prioritise their welfare and mental health through personal development opportunities, in-house education, competitive salaries, and balanced work schedules. While recognition is not our primary motive, we are immensely proud of being awarded this title, and we persist in setting a pioneering example in our industry, championing charity work and employee well-being.

Marine Donse - Office Manager / Executive Assistant / HR

FxPro
Trade Like a Pro



**World-Class Features
& Execution!**

BEST MOBILE TRADING PLATFORM (EUROPE)

This award recognises the broker offering the most superior 'on-the-go' product in the professional trading account market. Their mobile platform will almost mirror the experience customers have when trading on their desktop.

WINNER: **ROBOMARKETS**

"Receiving the award for the best mobile platform for consecutive years is a remarkable honour for us at RoboMarkets. This consistent recognition is a testament to the value that the professional trading community places on our mobile trading products.

Our priority has always been to empower our clients with the ability to manage their accounts and trade seamlessly from any location with internet access. This commitment is evident in our robust R StocksTrader mobile app, which features an extensive array of trading instruments, including a wide range of US Stocks and ETFs, totalling over 3,000 instruments for trading and investment.

The app is more than just a trading tool; it integrates features such as in-app deposits and withdrawals, expert market analysis, a sophisticated copy-trading platform, and round-the-clock support. These features collectively distinguish R StocksTrader in the market, aligning with the preferences of professional traders. Our ongoing updates focus on enhancing trading capabilities and risk management, ensuring an optimal trading experience.

We sincerely thank everyone who voted for RoboMarkets for contributing to this prestigious accolade."

RoboMarkets Team

 RoboMarkets

Access the global stock market
VIA THE
R StocksTrader
platform



Over 12,000 stocks, indices, and commodities to invest in

Free market data
No monthly fees

Pro charts with 35+ indicators and other analysis tools

For iOS and Android  

www.robomarkets.com

64.77% of retail investor accounts lose money when trading CFDs with this provider.

BEST PROFESSIONAL CLIENT RELATIONSHIP MANAGER SERVICE

This award recognises the broker that is constantly striving to go all out when it comes to their professional client relations management service. Today, all professional traders expect to have a dedicated account manager to support all of their trading needs, however, the winner of this award goes over and above when offering their client relations service.

WINNER: CITY INDEX

"Thank you for voting us as the 'Best Client Relationship Manager Service'. Your trust in choosing us as your provider means the world to our team, whose tireless work has been pivotal in building strong connections throughout our trading community.

We will continue to champion clients by dedicating ourselves to offering personalised service, accessible solutions and tailored support throughout your trading journey.

This achievement reinforces our belief in the importance of understanding diverse needs for traders everywhere."

Warren Ruhomon - Vice President of UK/EU Marketing at City Index

CITY INDEX

Best Overall Professional Trading Account

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BEST PROFESSIONAL TRADING ACCOUNT EXECUTION

The winner of this award will be a broker that offers an accurate and transparent order execution experience. This broker will execute orders on behalf of their professional clients ensuring best execution possible for their customers' orders at all times.

WINNER: **TICKMILL**

"This award is an important recognition of Tickmill's efforts to assure best execution. We're continuously analysing the trading costs and improving our current Execution Quality in order to live up to the company's mission: to provide excellent trading conditions for both our retail and professional traders."

Johnny Khalil - Head of Brokerage, Tickmill

INVEST IN BRIGHT IDEAS

www.tickmill.co.uk



CFDs: FX, Commodities, Indices, Stocks & ETFs, Bonds | Futures & Options

Trading comes with a high risk of losing money.

Principal and Registered Office: 27 - 32 Old Jewry, London, England, EC2R 8DQ

Authorised and Regulated by the Financial Conduct Authority, FCA Register Number: 717270

BEST PROFESSIONAL TRADING ACCOUNT FOR TRADING PERFORMANCE TOOLS

This goes to the company that offers a range of trading tools enabling their traders to better understand and manage their risk, profitability, and return rate from their trades.

WINNER: CMC MARKETS

We're proud to win the award for 'Best Professional Trading Platform for Signals and Analytics'. A big thank you to the organisers and all those who voted.

Many of our traders rely on our platform's bespoke signals and technical analysis tools to gather data-driven insights, enabling them to manage risk and trade more effectively. Our current offering represents the first stage of our goal to provide our clients with best-in-class signals and analytics tools, so stay tuned for some exciting updates to come."

Ian Dillon - Global Head of Product at CMC Markets

CMC MARKETS

ALPHA

Discover our premium membership for traders with a minimum account value of £25,000.

- **Gain spread discounts from 5% to 40%¹**
- **Earn up to 3% interest on the available equity in your account²**
- **Complimentary Financial Times subscription³**

1. max discounts in tier. Discounts are variable per product
2. Interest scheme T&Cs apply
3. Alpha T&Cs apply

WINNER
No.1 Web Platform
ForexBrokers.com Awards 2023

WINNER
Best CFD Provider
Online Money Awards 2022

Unlock your potential

Spread bets and CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. **67% of retail investor accounts lose money when spread betting and/or trading CFDs with this provider.** You should consider whether you understand how spread bets and CFDs work and whether you can afford to take the high risk of losing your money.

BEST PROFESSIONAL TRADING ACCOUNT LOYALTY PROGRAM

All brokers appreciate their professional trading clients and will undoubtedly offer them some form of loyalty promotion. The promotions could be lower commission rates, high volume discounts, trading rebates and better margins. The award winners here will be offering some of the best loyalty offerings in the market.

WINNER: PEPPERSTONE

Creating a better way to trade is Pepperstone's promise to its clients. A promise that every one of our departments strives and collaborates to fulfill. We are thrilled to see all these efforts reflected in the votes awarding us as both Best Professional Trading Platform for Customer Service and Best Professional Trading Account Loyalty Program.

We are proud of our staff for their dedication and enthusiasm in supporting and enabling our clients to achieve their trading potential and fulfill our promise to them.

Marc Boever - Head of UK at Pepperstone



Reach your trading potential

Pepperstone Pro Client Benefits:

- Higher leverage* up to 500:1
- Active Trader program
+ Cash rebates for your trades!
- Deep liquidity

Apply Now

*Leverage up to 500:1 on FX and 200:1 on Indices. CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. **81.4% of retail investor accounts lose money when trading CFDs with this provider.** You should consider whether you understand how CFDs work, and whether you can afford to take the high risk of losing your money.

BEST PROFESSIONAL TRADING APP

This award recognises the best app solution for professional traders. The app will keep their customers connected with the markets at all times.

WINNER: **VANTAGE**

"We are humbled and grateful to receive the award for Best Professional Trading App in 2023.

This achievement underscores our team's relentless commitment to provide traders with a seamless and innovative app that empowers them in their financial endeavours. It is their dedication to pushing the boundaries of excellence that has allowed us to stand out in a crowded field.

We would like to extend our heartfelt thanks to Holiston Media and the team behind the Professional Trader Awards, for the recognition. We would also like to thank our clients for their unwavering trust and partnership. We could not have achieved today's success without them."

Marc Despallieres, Chief Strategy & Trading Officer, Vantage Markets

Vantage Wins 3 Awards



Most Trusted Broker

Best Professional Trading Platform

Best Trading App



BEST PROFESSIONAL TRADING CONDITIONS (EUROPE)

Not all professional traders are the same, so it's important that a customer receives a personalised service particularly on spreads, margin, trade size, position limits and overnight interest rates. This award recognises the company that offers attractive trading conditions.

WINNER:

ROBOMARKETS PRO

"We are thrilled to announce that RoboMarkets Pro has received the prestigious 'Best Professional Trading Conditions (Europe)' award at the Professional Trader Awards 2023.

Established in 2015 and regulated by BaFin, our unwavering commitment to offering over 12,000 trading instruments across diverse asset classes has been a key focus of our business. This award is a testament to our steadfast dedication to providing top-tier trading platforms, cutting-edge technologies, and 24/7 multilingual customer support.

Bestowed by esteemed financial market experts, this accolade underscores our enduring efforts to deliver outstanding trading conditions within Europe."

Vanyo Walter - General Manager, RoboMarkets Pro



BEST PROFESSIONAL IN-HOUSE ANALYSTS

Knowledge is power in the financial markets. While there is a wealth of quality analysis freely available for traders, the challenge is sifting it out from the sheer tidal wave of content that is published online on a daily basis. The winner of this award will be a broker with analysts of the highest regard.

WINNER: CMC MARKETS

"It's a huge honour to win the 'Best In-House Analysts' award for the third year in a row and for the fourth time in five years. We'd like to thank all the traders and industry professionals who voted for us – it means a great deal to receive this recognition of our hard work and insightful analysis. From all of us on the analysis team and everyone at CMC Markets, thank you".

Michael Hewson - Chief Market Analyst at CMC Markets

**CMC
MARKETS**

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BEST PROFESSIONAL TRADING PLATFORM

The Best Professional Trading Platform award winner is a broker offering leading trading software, reliability and automated trader facilities. The platform will offer fast execution speeds and an easily accessible and responsive trading customer service team.

WINNER: **VANTAGE**

"It is a tremendous honour for Vantage Markets to win the Best Professional Trading Platform award at the 2023 Professional Trader Awards.

This award aptly shines a light on the team's unwavering dedication to develop a platform that far exceeds the expectations of professional traders, and motivates us to keep innovating, so we may remain at the forefront of the evolving needs of the trading community.

We are deeply grateful for the industry recognition and sincerely thank our clients for their continued trust."

Marc Despallieres, Chief Strategy & Trading Officer, Vantage Markets

Vantage Wins 3 Awards



Most Trusted Broker

Best Professional Trading Platform

Best Trading App



BEST PROFESSIONAL TRADING PLATFORM FOR CUSTOMER SERVICE

The best platforms for customer service are those that combine competitive trading conditions with a responsive support system that aims to always put their clients first. A good customer service experience is one of the key things any good day trader will be looking for. The winner of this award is a broker that appreciates how important this is to their clients.

WINNER: PEPPERSTONE

Creating a better way to trade is Pepperstone's promise to its clients. A promise that every one of our departments strives and collaborates to fulfill. We are thrilled to see all these efforts reflected in the votes awarding us as both Best Professional Trading Platform for Customer Service and Best Professional Trading Account Loyalty Program.

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Apply Now

Q pepperstone

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BEST PROFESSIONAL TRADING PLATFORM FOR DIRECT MARKET ACCESS

This award recognises the broker that offers the best all round direct to market service to their professional clients. The service will include; low commission rates, with a high-volume discount or rebate if you are putting enough business through, better leverage and margin rates than their retail margins as well as access to every market available.

WINNER: **SAXO**

We are proud to be recognized by the Professional Trader Awards for offering best in class direct market access for professional traders. This award is a reflection of the years of focus we have applied to building a state-of-the-art trading platform with all the premium tools for the discerning and sophisticated trader. I am sure that this recognition will encourage many professional traders to test and review what is an excellent platform.

Charles White-Thomson - CEO, Saxo UK



The official trading partner of Harlequins

Investing is all about staying in the game. Quitting isn't an option. Saxo has been helping people get invested for 30 years, with an award-winning platform that makes it simple to invest in stocks, bonds, ETFs and more. Open a free demo account and see what investing can be.

All trading carries risk.



SAXO
BE INVESTED

BEST PROFESSIONAL TRADING PLATFORM FOR FUNCTIONALITY & EASE OF USE

Professional trading platform functionality & ease of use can turn a good trading experience into a great one. From trading simulators to platforms and add-ons that can enhance each trade, the winner of this category has a product that can help traders to trade faster and smarter.

WINNER: **FXPRO**

"We are honoured to be recognised as the 'Best Professional Trading Platform for Functionality & Ease of Use.'

At FxPro, we are deeply committed to delivering the finest trading conditions and features to empower our clients. Our all-in-one, user-friendly mobile app and advanced online web trader provide traders with the tools they need to analyse and execute like seasoned professionals.

This accolade underscores our unwavering dedication to offering a trading platform that seamlessly combines cutting-edge functionality with unparalleled ease of use, ensuring that our clients can navigate the markets with confidence and success."

Ilya Holeu - CMO / CPO



BEST PROFESSIONAL TRADING PLATFORM FOR LIQUIDITY & MARGIN RATES

As with any platform they are not all created equal, each one may differ in how deep their liquidity runs and the margins it charges. The winner of this award will be a broker that offers their professional trading clients excellent market range, deep liquidity and tight margin rates.

WINNER: PEPPERSTONE

Pepperstone is very proud to be receiving the award for Best Professional Trading Platform for Liquidity & Margin Rates, evidencing that our deep liquidity is industry-leading. We are grateful for our experienced professionals who work tirelessly to make sure we offer the best trading conditions possible to our valued clients. This award is an incentive for us to keep aiming for higher goals to provide an even better trading experience.

Marc Boever - Head of UK at Pepperstone



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[Apply Now](#)

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BEST PROFESSIONAL TRADING PLATFORM FOR SIGNALS & ANALYTICS

The winner of this award is a business that offers more than just signals. As an experienced professional trader, you will need the right trading opportunities at the right time by a company that has tested strategies, powerful tools, and experienced traders to arm you with knowledge.

WINNER: CMC MARKETS

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Ian Dillon - Global Head of Product at CMC Markets

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MOST TRUSTED BROKER

The best and most trusted brokers offer advanced features, fast execution, a large selection of research, low costs and a robust mobile app for trading on the go. The winner of this award offers all aspects and prides themselves on the levels of trust they can offer their clients.

WINNER: VANTAGE

“Being recognized as the Most Trusted Broker is a testament to the core values that guide us at Vantage Markets—integrity, transparency, and a client-centric approach.

We are deeply honoured and grateful for the continued trust our clients place in us every day. This award reinforces our commitment to maintaining the highest standards in the industry and continually enhancing our products and services for our clients' evolving trading needs.

We would also like to congratulate Holiston Media for another successful year of running the Professional Trader Awards.”

Marc Despallieres, Chief Strategy & Trading Officer, Vantage Markets

Vantage Wins 3 Awards



Most Trusted Broker

Best Professional Trading Platform

Best Trading App



BEST OVERALL PROFESSIONAL TRADING ACCOUNT

The winner of this award will be the broker that achieves the most votes across all awards they are entered into. They will be the true professional trader's choice.

WINNER: CITY INDEX

"We are deeply honoured to receive the award for 'Best Overall Professional Trading Account'.

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Warren Ruhomon - Vice President of UK/EU Marketing at City Index

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ROLL OF HONOUR

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BEST MOBILE TRADING PLATFORM (EUROPE)	ROBOMARKETS
BEST PROFESSIONAL CLIENT RELATIONSHIP MANAGER SERVICE	CITY INDEX
BEST PROFESSIONAL TRADING ACCOUNT EXECUTION	TICKMILL
BEST PROFESSIONAL TRADING ACCOUNT FOR TRADING PERFORMANCE TOOLS	CMC MARKETS
BEST PROFESSIONAL TRADING ACCOUNT LOYALTY PROGRAM	PEPPERSTONE
BEST PROFESSIONAL TRADING APP	VANTAGE
BEST PROFESSIONAL TRADING CONDITIONS (EUROPE)	ROBOMARKETS PRO
BEST PROFESSIONAL TRADING IN-HOUSE ANALYSTS	CMC MARKETS
BEST PROFESSIONAL TRADING PLATFORM	VANTAGE
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MOST TRUSTED BROKER	VANTAGE
BEST OVERALL PROFESSIONAL TRADING ACCOUNT	CITY INDEX

SPONSORS

CITY INDEX

CITY INDEX

City Index is one of the world leaders in Spread Betting, FX and CFD Trading.

With 40 years' experience, more than 13,500 markets to choose from and a host of intelligent & exclusive trading tools including Performance Analytics. CITY INDEX helps traders grow, giving them the means to improve their trading skills. As part of the Nasdaq listed StoneX Group, CITY INDEX is committed to delivering its clients more choice, smarter insight and unbeatable value. CITY INDEX is authorised and regulated by the Financial Conduct Authority.

Find out more about **CITY INDEX** – www.cityindex.com

CMC MARKETS

CMC MARKETS

CMC Markets is a leading global provider of online trading and investing, with a comprehensive retail, professional and institutional offering.

Established in 1989, headquartered in London and listed on the LSE, CMC has offices in Australia, China, Singapore, and across Europe. Over 1 million traders and investors worldwide have access to the company's proprietary platforms, native mobile trading apps and MetaTrader 4. Clients are able to trade on a broad range of financial instruments through its award-winning spread betting, CFD and share trading platforms. CMC offers transparent and competitive pricing, market analysis, and dedicated customer service, whenever the markets are open.

Find out more about **CMC Markets** – www.cmcmarkets.co.uk



PEPPERSTONE

Since 2010 **Pepperstone** has grown rapidly into one of the largest MetaTrader and TradingView brokers in the world and is now trusted by over 400,000** clients globally.

Today we're a successful, multi-regulated firm with offices in London, Limassol, Düsseldorf, Melbourne, Dubai and Nairobi. We've won multiple prestigious awards from Investment Trends, Deloitte and the UK Forex Awards, we're proud to be recognized for our customer service, trading conditions and exceptional value for money. Recently we were voted Best MetaTrader 4 Broker in the Good Money Guide Awards 2023, and of course Voted TradingView's Broker of the year 2022.

Find out more about **Pepperstone** – www.pepperstone.com



ROBOMARKETS

Established in 2012, RoboMarkets Ltd is a multi-asset European broker. Starting from 2013, the Company is regulated by the CySEC (license No. 191/13). RoboMarkets provides its clients with quality services that are systematically improved, as well as the best possible trading conditions and an individual approach.

Year after year, RoboMarkets develops and expands, offers its clients more and more opportunities, implements new cutting-edge technologies, and improves existing services. For now, RoboMarkets provides a variety of products and services for institutional and retail clients from 29 European countries:

- 11,700+ trading instruments, including real stocks of American companies
- 8 asset types (Forex, Stocks, Indices, Cryptocurrencies, ETFs, Energies, Commodities, Metals)
- 5 professional trading terminals (MetaTrader 4/5, R WebTrader, R MobileTrader, multi-asset terminal R Traderr)
- 2 investment platforms (CopyFX, RAMM)
- Apart from this, some special trading conditions, programs, and services are available to Professional clients.

Find out more about **RoboMarkets** – www.robomarkets.com

SPONSORS



TICKMILL

Tickmill is an award-winning global Forex and CFD broker, authorised and regulated by the Financial Conduct Authority (FCA), the Cyprus Securities and Exchange Commission (CySEC) and the Seychelles Financial Services Authority (FSA).

Operating in a dynamic industry and a constantly evolving financial landscape, Tickmill provides retail and institutional clients all over the world with access to key financial markets including foreign exchange, stock indices, commodities and bonds. With a proven track record of strong financial results and stable growth, the company has put itself in a strong position as a trusted market leader and innovator.

Find out more about **Tickmill** - www.tickmill.com



VANTAGE

Vantage is a global, multi-asset broker offering clients access to a nimble and powerful service for trading CFDs on Forex, Commodities, Indices, Shares, and Cryptocurrencies.

With more than 10 years of market experience and headquartered in Sydney, Vantage now has over 1,000 employees/personnel across more than 30 global offices.

Vantage is more than a broker. It provides a trusted trading ecosystem and a faster and simpler trading platform that enables clients to take advantage of trading opportunities. Be empowered to trade on market opportunities when you trade smarter @vantage.

Find out more about **Vantage** - www.protrader.vantagemarkets.co.uk

THANK YOU

Thank you to every broker and business that took part in the 2023 Professional Trader Awards and congratulations to all of the worthy winners.

For more information on the 2024 awards please visit www.professionaltraderawards.com or contact info@holiston.com